



**Idaho Health Insurance Exchange
DBA Your Health Idaho**

**Governance Committee Meeting Minutes
Wednesday, June 3, 2026**

Committee Members Present

- Mr. Hyatt Erstad, Vice Chair (via videoconference)
- Dr. Karen Cabell (via videoconference)
- Ms. Nora Carpenter (via videoconference)
- Mr. William Coon for Director Dean Cameron (via videoconference)

Others Present

- Mr. Pat Kelly, Your Health Idaho
- Mr. Kevin Reddish, Your Health Idaho
- Ms. Kelly Fletcher, Your Health Idaho
- Ms. Cathy Crites, Your Health Idaho
- Ms. Nichol Lapierre, Your Health Idaho
- Mr. Bobby Vernon, Your Health Idaho
- Ms. Julie Sparks, Your Health Idaho
- Mr. Matt Fuhrman, Your Health Idaho
- Mr. Ty Moulton, Your Health Idaho
- Mr. Mike Stoddard, Hawley Troxell (via videoconference)

1. Call to Order

Following proper notice in accordance with Idaho Code Section 74-204, the Governance Committee meeting of the Idaho Health Insurance Exchange (Exchange) was called to order by Mr. Erstad (Chair) at 2:17 p.m., Wednesday, June 3, 2026, at the offices of Your Health Idaho. In accordance with Idaho Code Section 74-203 (1), the meeting was open to the public and streamed in video conference format via Microsoft Teams. Members of the public were encouraged to access the virtual meeting via a link that was included in the notice of meeting posted on the Exchange Board's website, social media platforms, and at the meeting location.

2. Roll Call

Ms. Sparks called roll and determined Vice Chair Erstad, Dr. Cabell, Ms. Carpenter, and Mr. Coon for Director Cameron were present, resulting in a quorum. Chair Hart and Senator Ruchti were absent.

3. Prior Meeting Minutes

Vice Chair Erstad asked if there were any changes to the minutes from the prior meeting and there were none.

Motion: Dr. Cabell moved to approve the Governance Committee meeting minutes from February 26, 2026, as presented today. **Second:** Ms. Carpenter. **The motion carried.**

4. Review Agenda

Vice Chair Erstad reviewed the agenda; no changes were made.

5. Review Roadmap

Vice Chair Erstad reviewed the roadmap; no changes were made.

6. Team Member Engagement

Ms. Fletcher presented an update on ways Your Health Idaho (YHI) encourages engagement with team members, including leadership book discussions, stay interviews and the annual Gallup survey. The YHI team was awarded second place in the medium-sized business category for Top Companies in the Treasure Valley. The committee discussed the employee Net Promoter Score (eNPS) survey, with April coming in at 82.

Ms. Fletcher and the committee discussed the positive results of the annual stay interviews and Gallup survey. Ms. Fletcher said YHI would leverage this information to learn how to continue to positively impact the team.

7. FY27 Variable Pay Goals

Mr. Kelly presented the proposed goal categories for FY27. Ongoing impacts of federal policy changes, affordability concerns, and operational changes continue to put significant downward pressure on historical goal benchmarks. Lower targets for FY27's variable pay goals reflect those pressures. The Idahoans' Experience goal will continue to be measured on NPS and the Enrollment goal will be measured by enrollments at the end

of OE27. The Low-Cost Promise goal will be measured on net operating income and there are no changes proposed to individual accountability goals.

Motion: Ms. Carpenter moved that the Governance Committee recommend to the Board approval of the FY27 Variable Pay Goals as presented today. **Second:** Dr. Cabell. **The motion carried.**

8. Annual Conflict Disclosure

Vice Chair Erstad reviewed the process of the annual renewal of the board conflict disclosure. Ms. Sparks will send the forms out next week.

9. Board and Committee Tenure

Mr. Cuoio has been appointed chair of the Marketplace Committee. Two new members have joined the board: Sherry Jansen representing health carriers and Gary Louie representing producers.

10. Privacy and Security Policy Updates

Mr. Fuhrman gave an overview of the changes that were made to the Privacy and Security Policies. There were no significant changes to any of the policies except the Privacy Policy, which had a section added for notifications.

Motion: Dr. Cabell moved that the Governance Committee recommend to the Board approval of the revisions to the Privacy and Security policies as presented today. **Second:** Ms. Carpenter. **The motion carried.**

11. Next Meeting

The next committee meeting will be held at the end of August or beginning of September. Ms. Sparks will reach out to committee members regarding availability.

12. Adjourn

There being no further business before the committee, the Chair adjourned the meeting at 2:44 p.m.

Signed and respectfully submitted,

Signed by:

Hyatt Erstad

9/2/2026

Hyatt Erstad, Committee Vice Chair

APPROVED